



Volunteer Role Description

Role Title:	Meet and Greet Volunteer Under the direction of the Visitor Services Supervisor
Role Summary:	<ul style="list-style-type: none"> To greet visitors on their way into the museum and assist with their requirements.
Role Description:	<ul style="list-style-type: none"> Welcoming visitors to the museum Aiding visitors with the enquiries Assisting with care of security, visitors and collections. Conduct visitor surveys Assisting with emergency evacuation procedures if necessary
Requirements:	<ul style="list-style-type: none"> Commitment to good customer service. Ability to work as part of a team. Enthusiasm. Good communication skills. Confident in talking and interacting with the general public. An interest in history
What's In It For You:	<ul style="list-style-type: none"> Contributing to the community. Helping preserve our heritage for future generations. Experience of working in the heritage sector. Development of customer service skills. Experience of working in a team. Increased confidence and wellbeing. Ongoing role specific training and induction. Being part of a team and meeting likeminded people
Why We Want You:	<ul style="list-style-type: none"> To help provide high quality customer service to enhance the visitor experience and raise the profile of the museum.
Notes:	<p>Weston Museum promotes flexible volunteering and as such does not require a minimum time commitment from our volunteers however you may be contacted about your volunteering needs if you are unable to volunteer at all for a consecutive 4 week period.</p> <p>*This role can include periods of standing</p>
For more information, contact:	Volunteer Coordinator; Lisa.clemons@wsm-tc.gov.uk 01934621028