



Weston Museum Volunteer Role Description

Role Title:	Café Volunteer Under the direction of the Café Supervisor
Role Summary:	<ul style="list-style-type: none"> • To provide high quality catering services to visitors of the museum.
Role Description:	<ul style="list-style-type: none"> • Assisting café staff with the day to day operations of Clara's café • Serving customers • Providing high quality customer service • Preparing refreshments/light snacks/alcohol • Assisting café staff with keeping the café area clean and tidy • Cash handling/till operating
Requirements:	<ul style="list-style-type: none"> • An interest in catering • Commitment to good customer service. • Ability to work as part of a team. • Enthusiasm. • Confidence in talking to and interacting with members of the public, especially during busy periods • A good level of personal hygiene
What's In It For You:	<ul style="list-style-type: none"> • Training in Food Hygiene Level 2 • Experience of working in a catering environment • Development of customer service skills • Health and Safety Training • Other role specific training; cash handling/till operations • In house barista training • Increased confidence and wellbeing • Being part of a team and meeting likeminded people
Why We Want You:	<ul style="list-style-type: none"> • To help provide high quality customer service to enhance the visitor experience and raise the profile of Clara's Café..
Notes:	Weston Museum promotes flexible volunteering and as such does not require a minimum time commitment from our volunteers however you may be contacted about your volunteering needs if you are unable to volunteer at all for a consecutive 4 week period.
For more information, contact:	Volunteer Coordinator; Lisa.clemons@wsm-tc.gov.uk 01934621028